



Presto Lucky Draw Campaign (January – February 2025)

The Presto Lucky Draw Campaign (“Campaign”) is brought to you by Presto Technology Sdn Bhd (“Presto”). By participating in this Campaign, you acknowledge that you have read and agreed to be bound by these Terms and Conditions.

1. The following prizes are available to the selected winners: -

Campaign Prize	Contest Period	No. of Winners
Samsung Bespoke Jet Bot Combo™ Steam	01 January 2025 – 28 February 2025	1
Le Creuset Buffet Casserole Classic Range 26cm (Flame)		1
RM888 Presto Carrots		1
Neoflam Inox Cookware Set of 3 (Aluminium Frypan 26cm, Aluminium Grill Pan 28cm & Aluminium Wok with Lid 28cm)		1
Lebensstil Kollektion 3 In 1 Electric Table Grill LKTG-1001X		1

2. All the prizes listed in Clause 1 above shall hereinafter collectively be referred to as the “**Campaign Prize(s)**”. Each Campaign Prize will have its designated Lucky Draw E-Voucher (“**Voucher(s)**”).
3. The Campaign will run from 01 January 2025, 12:00 a.m. to 28 February 2025, 11:59 p.m. (“**Contest Period**”).
4. To be eligible to participate in the Campaign, you shall:
- a) be 18 years of age or above;

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- b) have duly registered for an account with Presto either via the Presto mobile application or any other methods permitted by Presto (“**Presto Account**”); and
 - c) meet any one of the following criteria:-
 - (i) you shall have registered your Touch ‘n Go eWallet with a valid Malaysia-registered mobile number, joined the GOrewards Loyalty Program organised by TNG Digital Sdn Bhd, and linked the account with your Presto Account;
 - (ii) you shall have registered for an account with a valid Malaysia-registered mobile number on the VSING mobile application, and linked the account with your Presto Account; or
 - (iii) you shall have registered for an account with a valid Malaysia-registered mobile number on the RISE Advisory mobile application, and linked the account with your Presto Account.
5. You are required to redeem the Voucher(s) with your loyalty points or an equivalent value of cash to be eligible for a chance to win the Campaign Prize(s). For example, if you wish to be selected as winner of the Campaign Prize “RM888 Presto Carrots”, you are required to redeem the relevant Voucher designated for this Campaign Prize.
 6. Subject to your fulfilment of the eligibility as set out in Clause 2 above, for each Voucher redeemed, you are entitled to ONE (1) entry submission for a chance to win the relevant Campaign Prize.
 7. Voucher(s) claimed cannot be utilized and you will not be entitled to any discount or cashback and the Voucher(s) is not valid after the end of the Contest Period.
 8. The Voucher(s) cannot be used in conjunction with any other ongoing promotions or offers.
 9. No discount or refund will be given after the payment of Voucher(s) is completed.
 10. Winners of the Campaign Prize(s) will be selected randomly subjected to Clause 13. You are allowed to redeem multiple Voucher(s) for each Campaign Prize during the Contest Period to increase the chances of winning.
 11. Loyalty points or equivalent value of cash that were used to redeem Voucher(s) will not be refunded in the event that you are not selected as winners for the Campaign Prize(s).
 12. For avoidance of doubt, only ONE (1) winner will be selected for each Campaign Prize(s).
 13. Winners of the Campaign will be selected and announced within FOURTEEN (14) working days from the end of the Contest Period.

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14. For transparency, Presto will announce the winners on www.prestoconnect.io and [Presto's Facebook Page](#) and [Instagram Page](#). Presto will also contact the winners directly via email.
15. Presto endeavours to fulfil the Campaign Prize(s) within ONE (1) month upon Presto successfully contacting the winners, subject to the stock availability of the Campaign Prize(s). Presto reserves all rights at any time, at its absolute discretion without any prior notice to substitute the Campaign Prize(s) with another item of equivalent value based on the following recommended retail price:-

Campaign Prize	Recommended Retail Price
Samsung Bespoke Jet Bot Combo™ Steam	RM 5,499.00
Le Creuset Buffet Casserole Classic Range 26cm (Flame)	RM 2,400.00
RM888 Presto Carrots	RM888.00
Neoflam Inox Cookware Set of 3 (Aluminium Frypan 26cm, Aluminium Grill Pan 28cm & Aluminium Wok with Lid 28cm)	RM877.00
Lebensstil Kollektion 3 In 1 Electric Table Grill LKTG-1001X	RM349.00

The Campaign Prize(s) are not exchangeable for cash, credit or in-kind.

16. All winners shall accept the Campaign Prize(s) on an “as is” basis. Unless expressly spelt out herein, no warranty shall be given by Presto in respect of the Campaign Prize(s). All cost, fee and/or expense incurred or to be incurred by the winners in relation to the Campaign Prize(s) and/or the Campaign are the sole responsibility of the winners. The Campaign Prize(s) do not include any accessories or items that are shown in the promotional materials, as they are for illustrative purpose only.
17. Campaign winners are required to answer ONE (1) question for verification purpose when contacted by Presto. Upon answering the question correctly, the Campaign Prize(s) will be fulfilled.

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18. The eligibility to claim the Campaign Prize(s) will be forfeited if the winners cannot be contacted within ONE (1) week from the announcement date. Presto reserves the right to select a new winner should such winners are uncontactable within the prescribed period of time.
19. Campaign winners will be required to provide proof of identification and contact details to Presto via email to arrange for prize collection at the Presto Office, Oasis Damansara, Selangor.
20. By participating in the Campaign, you hereby: -
 - a) consent for Presto to collect, record, hold, store, use, and disclose your personal information for purposes which are necessary or related to the participation of the Campaign;
 - b) consent for Presto to disclose or publish your personal information such as your names and identities and any general information in any media, marketing, or advertising materials;
 - c) grant Presto the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial, or other related purpose, without any payment or compensation;
 - d) accept that Presto is entitled to, at its absolute discretion, at any time during the Contest Period, add, modify, amend, vary or alter any of the provisions contained in this Terms and Conditions. Presto reserves the right to cancel any participation in this Campaign. If for any reason this Campaign is unable to proceed as planned, Presto may in its sole discretion cancel, terminate, modify or suspend the Campaign, or invalidate any affected entries without informing the participants prior and shall not have any further liability or any obligation to continue the Campaign;
 - e) acknowledge that the Voucher(s) held by Presto is not in any way associated, sponsored, endorsed or in partnership with Presto;
 - f) understand, accept and agree that the Campaign Prize(s) are non-transferable to another individual and absolutely non-negotiable. Presto will not be held liable of non-receipt of Campaign Prize(s) or damages caused during the delivery/collection process. No replacement and/or exchange of Campaign Prize(s) will be entertained;
 - g) understand and accept that Presto expressly excludes, disclaims and makes no endorsements, warranties or representations, express or implied, written or verbal, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose with respect to the Campaign Prize(s). Presto shall not be responsible nor liable for any use and misuse of any of the Campaign Prize(s), nor for any claims, liability, loss or damages arising out of or in connection with the Campaign Prize(s) and/or the Campaign. Presto shall

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not be held liable for any mishaps, injuries or accidents that may occur in the redemption or use of the Campaign Prize(s).

21. Presto's decision regarding the selection of winners, and/or in even situation not covered in these Terms and Conditions, shall be final, conclusive and binding on all participants of the Campaign, and no queries, challenges or appeals may be made or entertained regarding Presto's decision on the same.
22. Presto employees are not eligible to participate in the Campaign.
23. Presto shall be entitled to withhold any benefits under this Campaign, with or without notice to the participant if the participant is found have breached Presto's Terms of Use.
24. These Terms and Conditions shall be further subject to and be read together with Presto's Privacy Policy.
25. Presto reserves the right to cancel, terminate or suspend this Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Presto of this Campaign shall not entitle any party to any claim or compensation against Presto for any and all losses or damage suffered or incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension. In no event will Presto be liable for any loss or damage including without limitation, loss of income, profit or goodwill, direct or indirect, incidental, consequential, exemplary, punitive, or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, even if Presto has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
26. All participants shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under the applicable laws, if any, in relation to this Campaign.
27. Please contact Presto Customer Service Team via email at support@prestoconnect.io for more information or inquiries.